



970 SECURITY ROW, SUITE 100
RICHARDSON, TX 75081

Phone: (214) 778-1711 Fax: (214) 778-1716

RMA Request Form

Please Complete and Fax to 214-778-1716 or email to jean@mktradingllc.com

Company Name: _____
Phone Number: _____ Fax Number: _____

Date of Purchase: _____
Invoice Number: _____
Quantity: _____
Item Code: _____
Description: _____
Serial Number: _____
Detailed description of the problem: _____

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For Office Use:

RMA # : _____

Date Issued: _____

The issued RMA number is good for 15 days for refund or product replacement. All returns without RMA number will be refused. All RMA claims will be voided if merchandise returned to MK Trading is inadequately packed to protect the merchandise from DOA. Goods returned in damaged or altered condition will not be accepted for return or exchange. RMA requests filed without product being defective are subject to a 20% restocking fee.
